

### **Lean Basics – Operational Staff**

Turnbull Management's Lean Basics course is a 4 day overview of the essentials of continuous improvement and Lean. Aimed at the operational staff up to middle management level, the course will allow your employees to grasp the culture of organisational change with open arms. We seek to both inform and inspire, taking the sceptics and building effective change agents from them.

All training can be linked with our consultancy services, providing real practical experience for your newly trained staff.

Directly tailored for security industry, this course benefits from our wealth of experience in the application of Lean into the world's largest security organisations. We will work with you to tailor any course content to suit your company, using your language, terminology, examples and images (recommended but not statutory). This will allow your staff to identify with the content and see how the Lean concepts can be applied in their own place of work.

#### Topics:

- Teamwork.
- Standardisation – controlling the variable.
- 5S – efficiency through an organised environment.
- Problem Solving – eliminating root causes for good.
- Continuous Improvement – culture, processes, action planning.
- Visual Management – using Key Indicators to track success.
- Communication – presentation, how to forward ideas.